

HETV Collaborative Dementia Education and Training Initiatives

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Associate Dean Quality Improvement**



Health Education Thames Valley LETB



Health Education Thames Valley



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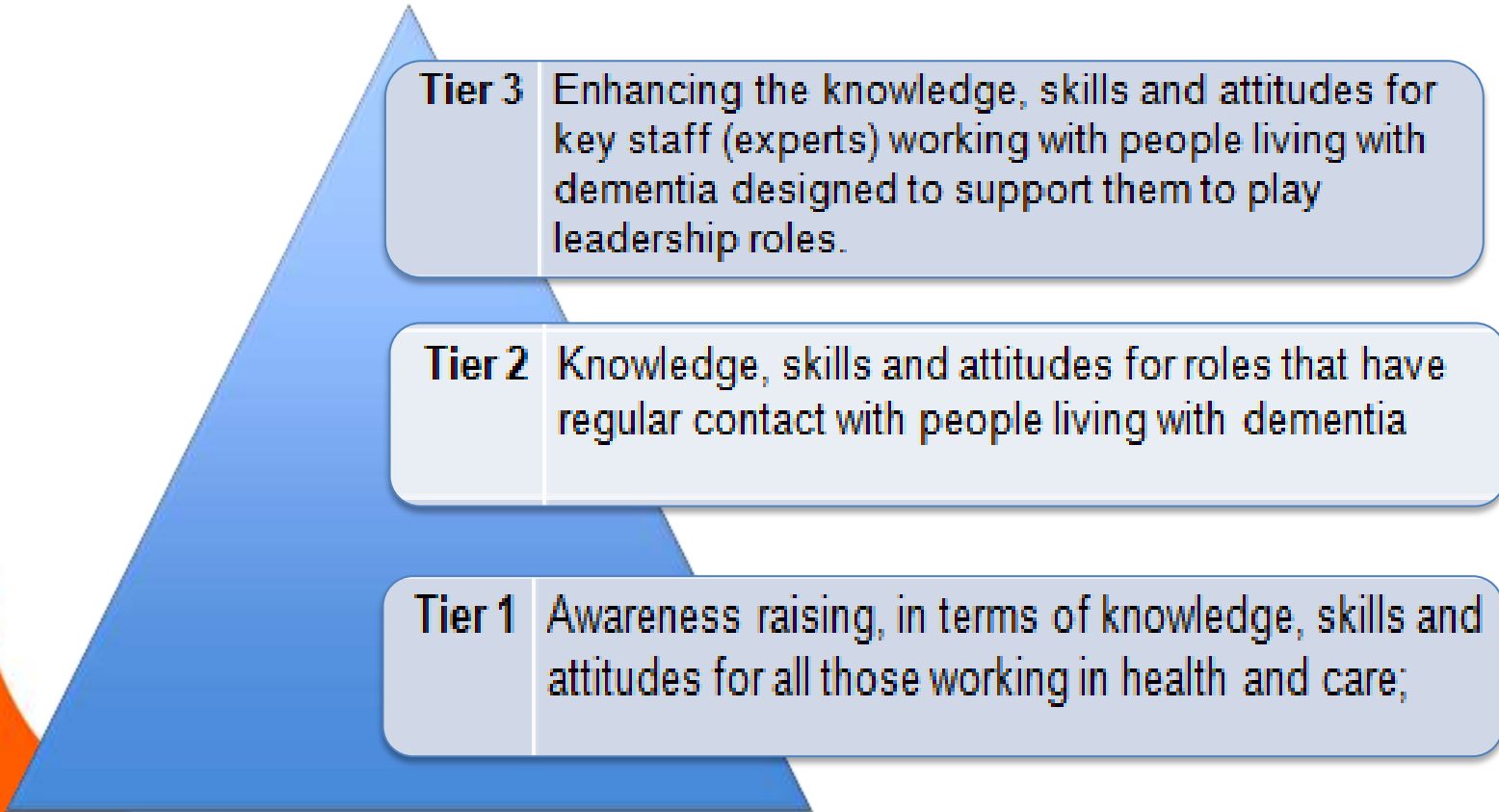
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Our vision is to ensure the delivery of effective workforce planning and excellent education and training to develop a highly capable, flexible and motivated workforce that delivers improvements in health for the population of Thames Valley.



Dementia Training Definitions



Tier 3 Enhancing the knowledge, skills and attitudes for key staff (experts) working with people living with dementia designed to support them to play leadership roles.

Tier 2 Knowledge, skills and attitudes for roles that have regular contact with people living with dementia

Tier 1 Awareness raising, in terms of knowledge, skills and attitudes for all those working in health and care;

Thames Valley Region

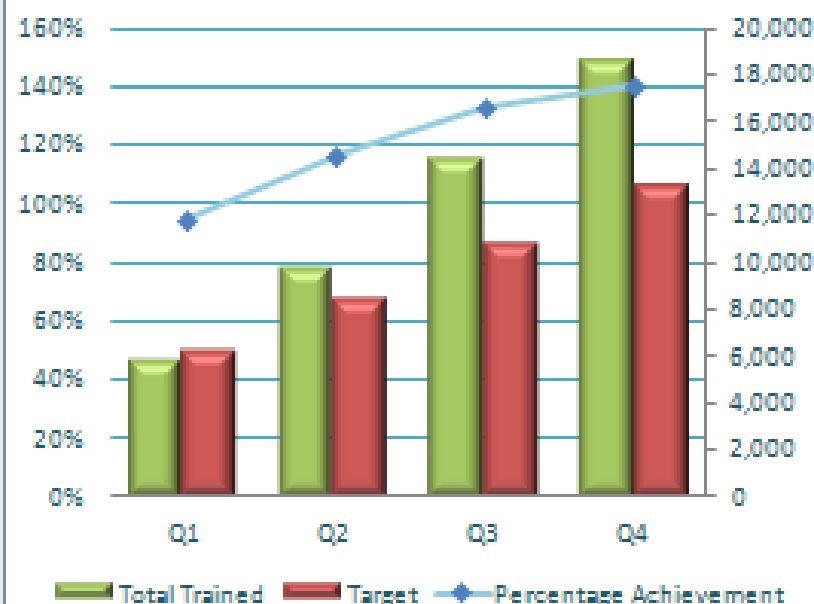
Tier 1 training data Success 2014

Summary of achievement at LETB level

| Quarter | Total Trained | Target | % Achievement |
|---------|---------------|--------|---------------|
| Q1 | 5,873 | 6,211 | 94.56% |
| Q2 | 9,775 | 8,415 | 116.16% |
| Q3 | 14,351 | 10,804 | 132.83% |
| Q4 | 18,519 | 13,193 | 140.37% |

The achievement summary will populate after the organisation data is entered on the collection sheet
 You must select your LETB name from the dropdown menu to retrieve Target data

Achievement



Thames Valley Dementia Leads Forum



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- ✓ Collaborative model
- ✓ Members supporting delivery of dementia education and training Tier 1 and Tier 2 :
- ✓ Act as an expert reference group
- ✓ Share good practice
- ✓ First dementia simulation trainers to develop Tier 2 simulation training in clinical practice

Delivering high quality, effective, compassionate care: Developing the right people with the right skills and the right values

A mandate from the Government to Health Education England: April 2015 to March 2016



Involving people and learning about how things network and interconnect:

Partnerships

Royal Berkshire NHS Foundation Trust

Oxford Health NHS Foundation Trust

Aylesbury and Vale CCG

South Central Ambulance Service NHS Foundation Trust

Milton Keynes NHS Foundation Trust

Berkshire Healthcare NHS Foundation Trust

Oxford University Hospitals NHS Trust

Post Graduate Medical & Dental Education

Buckinghamshire Healthcare NHS Foundation Trust

Buckinghamshire County Council

Thames Valley Local Pharmacy

Central & North West London NHS Foundation Trust-MK

Universities: Bedford, Northampton, West London, Oxford Brookes and Reading

Strategic and operational this is not an exhaustive list

www.thamesvalley.hee.nhs.uk

Create Partnerships

Strategic Partnership

Strategic clinical network CN

Oxford AHSCN

Public Health

AREA Team

Alzheimer's Society

MH N SCN

NHS England

Partnership Council

HETV Board

HEI partnerships

Universities: Bedford, Northampton, West London, Oxford Brookes, BNU and Reading

Commissioned Projects

Tier 1

- ✓ Dementia Academic Action Group HEI: NU/ BU/UWL/ OB
- ✓ Dementia Awareness Training Projects – RBFT /BHFT/ WAM /MKH
- ✓ Dementia Champions: Promoting Excellence in Pre-hospital Care - SCAS
- ✓ Dementia Education Support in GP Practices
- ✓ HEE Elearning Packages ‘this is me ‘
<http://thamesvalley.hee.nhs.uk/2015/07/15/free-access-to-dementia-e-learning-programme-including-stand-by-me-sessions/>

Tier 2

- ✓ Dementia Simulation / Environmental improvement – OUHT / MKH /WPH
- ✓ Managing Missing and Absent Patients with Dementia in acute care – a multi agency approach – BHT
- ✓ Dementia EBook for Carers and Care Providers – Reading University/ Carers/ Dementia Leads

Support

- ✓ Development of person centred approach in Integrated Locality Teams in Oxfordshire to ensure principle and principle standards – OHFT



Tier 1 Dementia Academic Action Group



Health Education Thames Valley

- ✓ DAAG HETV Commissioned to design and deliver Tier 1 Dementia Awareness Training packages
- ✓ 3 Phases: Scoping/ Design and Delivery /Evaluation
- ✓ Standard (2 hr) and enhanced (1 hr) package mapped against HEE Tier 1 Learning Outcomes
- ✓ Currently training delivered to over 600 health care staff:
 - GPs, Dentists, Pharmacologists, OTs, Physios, SaLTs, Nurses, Paramedics, Managers, APs, HCAs/Support Workers, Porters, Domestic, Receptionists, Administrators , others
 - Group size delivery ranged from 6 to 112
 - Delivered in wide range of health and social care settings across the region



Tier 1 Dementia friendly communities

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- ✓ HETV support :
- ✓ Funding to each GP Practice
- ✓ DAAG tier 1 training package
- ✓ Delivery of free training for all
- ✓ Free training package material
- ✓ Free Train the Trainer Course



Tier 2 (DEALTS) Dementia Clinical Simulation Training

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DEALTS Course

Dementia Education And Learning Through Simulation

The simulation course for health and social care staff involved in caring for people with dementia

- ✓ All Trusts attended the first DEALTS programme
- ✓ 75 Dementia Leads completed Train-the-Trainer or training
- ✓ 5 Trusts - Tier 2 DEALTS



OUH host multidisciplinary and multiagency DEALTS programme January 2015

Simulation and dementia leads working together :

- May 2015 Wexham Park conducted its first 'live streamed' dementia simulation training from its simulation suite to students in the dementia 'sunflower Lounge'.

Sharing best practice is disseminated through the HETV monthly Dementia Leads Forum

Dementia Care in the Ambulance Service



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Project during 2014/15, producing
Technology Enhanced Learning dementia
education materials in the form of :

3 podcasts specifically for the ambulance sector:

✓ **Communication with People Living with Dementia**

(Produced for all patient facing staff)

✓ **Consent and Capacity in Dementia**

(Produced for all staff who have patient contact)

✓ **Taking Calls from People Living with Dementia**

(Produced for EOC call takers/clinicians)



Tier 2

Managing Missing and Absent Patients with Dementia in acute care – a multi agency approach

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- Lessons learnt from Serious incident events
- Family involvement
- What do clinical environments need to look like to maintain the personal safety of a patient who does not have decision making capacity?
- What are the impacts for Acute Services after such events.



Project E- handbook for dementia carers and care providers

HETV partnership and funding to build on the development from the Dementia Handbook for Carers, Berkshire Healthcare Foundation Trust – University of Reading



'...evidence from research carried out at Reading to develop the Berkshire Dementia Carers' Handbook has been invaluable to us ... it has a wealth of practical implications.'

Dr Tim Beanland, Knowledge Manager, Alzheimer's Society

- ✓ Content repurposed for professional, as well as family carers
- ✓ E-platform for both stand-alone reading and links to additional content
- ✓ Technology tested to ensure access across devices and platforms

Tier 1: ELearning Dental Mouth Care

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- Unit 1: **Introducing mouth care** – Aimed at first year pre-registration nurses and care staff working in the community.
- Unit 2: **Mouth care for adults** – Aimed at providing additional material for nurses responsible for assessment and care planning, covering systemic diseases.
- Unit 3: **Mouth care for Adults with Additional Needs** – Aimed at staff dealing with challenging oral health issues.



Tier 1: The Appointment

The Dental Deanery produced a training **resource** for:

- Primary Dental Care Workforce
- Recommended for **all** staff as part of Tier 1 training.



77% of people with dementia say they live in a state of anxiety and depression

<https://www.youtube.com/watch?v=EnPUq00UA8c>

Dementia Education and Training

2014 Mandate – Six Dementia Objectives to be delivered

| | |
|-------------|--|
| March 2015: | Tier 1 training provided to an additional 250,000 NHS staff |
| Sept 2015: | Dementia education to be included in all undergraduate curricula |
| Sept 2015: | All newly qualified healthcare staff to have received Tier 1 Training |
| End 2015: | Training to be available to support staff to diagnose early symptoms of dementia |
| March 2016: | Develop Tier 2 training provision |
| End 2018: | Ensure relevant tools and training are available for all staff |

Thank you

Contact :

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