

Emergency Department Sharing Event – Agenda

‘Working across services, sectors and specialities’

8 March 2019 - Unipart House, Garsington Road, Cowley, Oxford, OX4 6LN



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WiFi Passwords on tables

09:00 – 09:30	Registration, networking and refreshments	
09:30 – 09:40	Welcome, introductions and overview	Dr Alex Novak NIHR CRN Research Fellow & ED Consultant, Oxford University Hospitals, Dr Deon Louw ED Consultant & Departmental Lead for Mental Health, Oxford University Hospitals Michelle Brock Matron ED EAU, Horton General Hospital
09:40 – 10.00	Opening address	Sam Foster , Chief Nurse, Oxford University Hospitals
10:00 – 10:20	“The Frailty Response Unit” introduction by Dr Alex Novak, Consultant in Emergency Medicine & Ambulatory Care, South Central Ambulance Service	Ian Smith , Screening Laboratory Manager, Department of Clinical Biochemistry, Oxford University Hospitals Sally Taylor , Clinical Practice Educator, South Central Ambulance Service
10:20 – 10:40	“Digital Primary and Urgent Care – what we built in Bexley and beyond”	Dr Murray Ellender MRCPGP MRCEM, GP and co-founder eConsult Krista Burslam , Clinical Lead for Urgent and Emergency Care for eConsult
10:40 – 11:00	“GP Streaming Service”; a collaborative project with South Central Ambulance Service, Buckinghamshire CCG and Stoke Mandeville Emergency Department	Dr Khiast Zaman , GP Consultant, Buckinghamshire Healthcare
11:00 – 11:10	Supporting the ED collaborative to implement patient safety initiatives	Eileen Dudley & Jo Murray , Patient Safety Managers & Programme Leads Oxford Patient Safety Collaborative
11:10 - 11:30	“Refugee patient and professionals, identity and emergency medicine”	Amina Al-Dhlaif , Lecturer and PhD student in linguistics, Northumbria University
11:30 – 12:00	Open forum for discussion	Facilitators; Alex Novak, Deon Louw and Michelle Brock

12:00 - 13:00	Lunch	
13:00 – 13:20	High Reliability Organisations in Healthcare	Dawn Benson , Sociologist, Lecturer in Human Factors & Investigator with the Health Safety Investigation Branch (HSIB)
13:20 – 13:40	SAFE: Identifying Sepsis Early using Advanced Care Practitioners in collaboration with Wokingham GP Alliance	Peter Walker , Honorary Advanced Clinical Care Practitioner, Royal Berkshire
13:40 - 14:00	Technology Assisted Psychiatry (TAP) Innovation	Dr Kezia Lange , Consultant Psychiatrist ED Psychiatric Service, Oxford University Hospitals Michelle Brock , Matron ED EAU, Horton General Hospital
14:00 - 14:20	A quality Improvement project to Improve nursing metrics in our Emergency Department	Sharon Robinson , Emergency Nurse Practitioner & Nursing Metrics Lead, Milton Keynes University Hospital
14:20 – 14:35	Coffee	
14:35 – 14:55	ECG's in the Emergency Department: Improving Patient Experience	Karen Chivers , Consultant Nurse, Emergency Department, Wexham Park Hospital, Frimley Health
14:55 – 15:15	“In-reach GP in the Emergency Department/Frailty Team-experiences, successes and challenges”	Dr Hanne Hoff , GP, Frimley Health
15:15 - 15:35	Emergency Trauma and Life Support (ETLS) A one day course for medical students in collaboration with the University of Buckingham Medical School	Dr Divyansh Gulati , Consultant (Locum), Trauma and Research Lead Dr Shindo P Francis , CSU Lead, Department of Emergency Medicine Milton Keynes University Hospital
15:35 – 15:50	Time for discussion & Feedback	Facilitators: Alex Novak, Deon Louw and Michelle Brock
15:50 – 16:00	Reflections, Hosting the next event & Close	