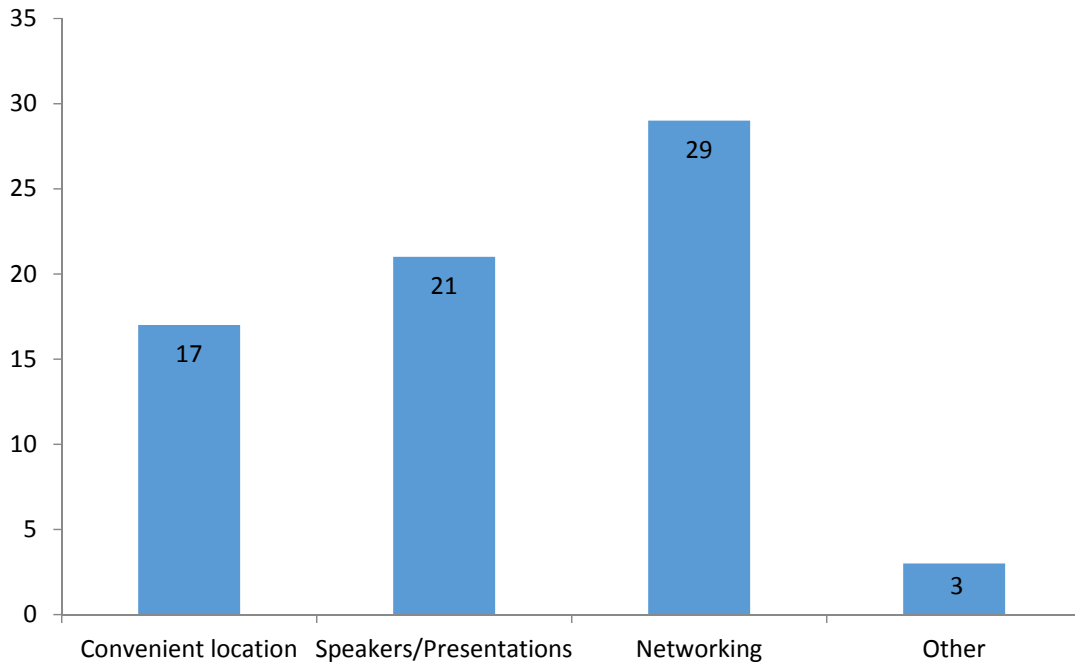


Emergency Department Sharing Event Feedback – September 6, 2018

Evaluation forms completed: 40

What influenced people to attend?



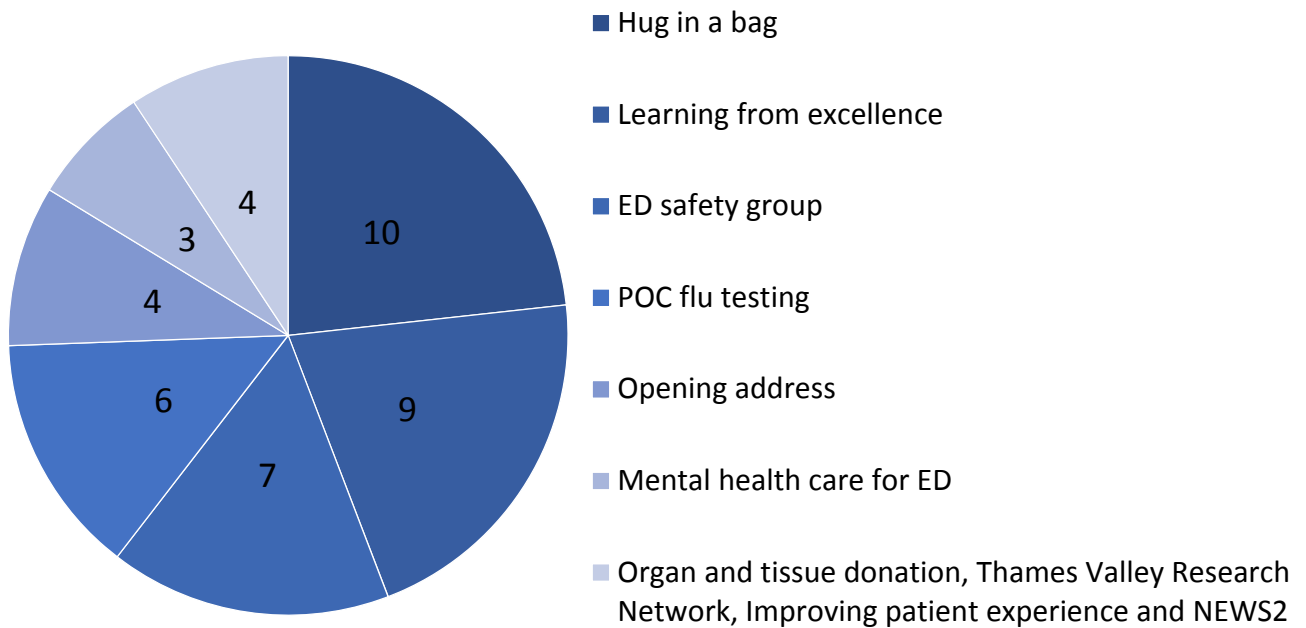
Words to summarise the event:



Oxford

**Patient
Safety
Collaborative**

Which presentations did people enjoy most and find helpful/useful, and why?



Additional comments by attendees:

Opening address by Ian Reckless regarding challenges of MK – especially now having increased staffing
Medical directors opening with focus on team work and why it makes a difference
Ian Reckless – inspirational leader!
Learning from excellence – great presentation. Clear, concise and well thought through.
Learning from excellence – good teaching
GREATix – we don't do it very often and positive feedback has a huge impact.
Hug in a bag. All presentations were enjoyable
POC flu testing = improve patient safety and speed care for all patients
Learning from excellence – as the staff wellbeing link nurse I think this is a great way to boost morale and learn from good practice
Hug in a bag – Great way of showing impact, such a simple idea can have
NEWS2 – All very valuable and interesting
GREATix. We have this – but need to look more closely at ours.
Continued...

NEWS 2 – Raising awareness
Mental health because I play a small role from start of a patient care to the end but I don't/didn't know what can happen/knowledge about it. Well done.
Hug in a bag – simple, practical, easily implementable and highly effective
ED patient safety and Hug in a bag had inspiring ideas
I loved hug in a bag – really interesting and is something I can definitely take away.
All of the presentations were helpful as they cover most hot topics in ED.
Organ donation – relevant, interesting, thought provoking.
Hug in a bag project – thought provoking and relevant
NEWS2 – relevant, valuable.
POC Flu testing – relevant – could compare to our own experiences of it.
Hug in a bag – simplicity and patient centered focus
POC/Flu – excellent stats – potential impact on ED care
Patient safety – relevance, fills a gap
Learning from excellence: I'd not heard of this before and recognition of excellence is long overdue.
Learning from excellence – discussion of difference approaches in different sites – mirrors discussions we've had locally. It's not just us!
"Take this idea to your trusts" talks
Influenza/POC – practical bit
Organ and tissue donation – familiarizing ED
GREATix – absolutely thought provoking them to change way of thinking
GREATix – how we used to focus on negative and how we should be focusing on the positive.
Hug in a bag – great idea. We have had complaints in this area finding out SCAS pre alert with NEWS score >7
GREATix – so well presented – great presenter and great work
All, thought provoking
Hug in a bag is a fantastic initiative. Well done.
Learning from excellence – promotion of GREATix and how this helps motivate nursing staff.
Hug in a bag. Being a paediatric nurse it made me think of how we could for example, when caring for autistic children, having a small bag with essential distracting objects could help.
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NEWS 2 – Raising awareness
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Organ donation – relevant, interesting, thought provoking.



Which were least helpful/useful, and why?

POC flu testing – narrow focus and funding dependent
Organ and tissue donation – no new implemented ideas
How to improve someone else’s study on frequent attenders – seemed ill prepared + rushed
All good – a bit too much looking at the screen – this is where having the computer in front of you can help.
If I have to choose – NEWS2 – only as I am not clinical
NEWS2 not sure what I can take away from this sessions. Interesting though.
Thames valley on Research Network – already have injuries and emergencies group so why a new one?
Thames Valley emergency medicine research – more aimed at doctors than nursing staff
Evaluating twice and asking questions became a little time consuming. Normally done by table.
Thames valley emergency medicine research network – too complicated

What learning will you take away from this event and seek to implement in your own organization?

I wish to develop hug in a bag into a bag for autistic children to cope with the ED environment. This could include ear defenders for loud noise and a stress reliever. A quiet room.
Clear communication is imperative
Look into our positive event reporting more thoroughly
Hug in a bag... we need this
Small projects that kick off around the deanery
Frequent attender project
ED safety group learning snippets
New ideas. New thoughts to share NEWS was helpful and really good to be all together sharing ideas
GREATix – really good. I will share with the team
Think about the simple things - can they be changed/do they need changing?
Appreciative engaging training (already do GREATix equivalent)
Mental health frequent attenders – get involved
Simple ideas can have a big impact e.g. hug in a bag
Try and find champions to introduce the hug in a bag
Look to attend the TRES event if possible
Patient safety needs to be addressed more and from more different ways too. Thinking of a project about involving patients
Starting safety group

Researcher in post
The use of hug in a bag for different patient groups.
Understanding why recent increase in pre-alert
Implement hug in a bag in different forms for other patients, with different needs
Encourage the use of GREATix to help book morale which will improve patient experience.
Patient safety group? > will try to implement
Improve some ideas I already have in my trust and share information
Flu/POC – interested to see if we can implement this
GREATix system needs to be promoted more in our department
Safety snippets in our ED newsletter
Great for networking/catching up
All good for networking
Better knowledge of ED issues
Will spread GREATix if relevant
Different methods for running events
Great lunch, loved the fruit
Importance of positive reporting
Need to appoint a nursing lead
Greater staff engagement
From this event I would hope to utilize GREATix, more to help shift focus from cause analyses to right cause analyses, all to improve patient experience.
Helps understanding the bigger picture
Building on patient safety group networking
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Any improvements for next time?

Please could we include paedics next time
All were useful but it was difficult to hear people speaking from the other side of the room.